

	category	Sort by category	adapt	question	Answer	attachment
	① Beneficiaries	1	する	What are the eligibility requirements for benefits?	Residents of Osaka Prefecture as of the date of application (1) Those born on or after April 2, 2004. (2) Pregnant as of the date of application (proof of pregnancy by March 31, 2023 is required). However, those who moved to Osaka Prefecture on or after April 1, 2023 are not eligible.	
	① Beneficiaries	3	する	Are children born on or after April 1, 2023 eligible for benefits?	Yes. However, children born to pregnant women who have already been determined to receive benefits are not eligible.	
	① Beneficiaries	7	する	Are there any income restrictions?	There are no income restrictions.	
	① Beneficiaries	8	する	What is the fraud that may result in the revocation of benefits?	False applications. Persons closely related to organized crime groups as defined by law or ordinance. A person who has been sentenced to imprisonment without work or severer punishment and one year has not passed since the execution of the sentence was completed or the sentence has become no longer applicable. Those who have received benefits in duplicate.	
	① Beneficiaries	9	する	I applied in March as a pregnant woman, but my child was born on June 1. Can I apply for the newborn child?	Children born to pregnant women who have already been determined to receive benefits are not eligible.	
	① Beneficiaries	12	する	I am a student under 18 years old or younger and have lived in Osaka Prefecture since April 1, but I lived outside Osaka Prefecture in March. Can I apply?	Applicants must reside in Osaka Prefecture; those who moved into the prefecture on or after April 1 are not eligible.	
	① Beneficiaries	13	する	I will be living in Osaka Prefecture during March, but will be living outside the prefecture in April to go to university. Can I apply?	Applications can be submitted during the month of March; after April, the applicant will no longer meet the requirement to reside in Osaka Prefecture on the date of application and will therefore be ineligible.	
	① Beneficiaries	14	する	If I live alone outside Osaka Prefecture after April 1, but have lived in Osaka Prefecture until the end of March, can I still apply?	The applicant must be in Osaka Prefecture on the date of application, so if the application is submitted after April 1, it will not be eligible.	
	① Beneficiaries	16	する	Is the benefit provided only once per eligible person?	Benefit items are provided only once per eligible person.	
	② Application Method	1	する	What is the application period?	From March 22, 2023 (9:00) to June 30, 2023 (23:59).	
	② Application Method	10	する	Who can complete the application process?	Parents, adoptive parents, guardians of a minor, or any other head of household living with the eligible person who has actual custody of the child. If the person eligible for benefits is the head of the household, the eligible person himself/herself can apply for the benefits.	
	② Application Method	11	する	I am under 18 years old but live alone. What should I do?	If the applicant is the head of the household, the application should be submitted by the applicant. If you are not the head of the household, please apply from the guardian.	
	② Application Method	12	する	I am a student 18 years old or younger and have been living in Osaka Prefecture since March, but my parents live in another prefecture. Can I apply?	If the resident certificate has been moved to Osaka Prefecture and the eligible person himself/herself is the head of the household, he/she should apply in person. If the eligible person himself/herself is not the head of the household, a parent in another prefecture may apply as the person to process the application.	
	② Application Method	14	する	I have eligible children. We are recently divorced. Which of us can handle the application process?	The person who has actual custody of the child (with whom the child shares food, clothing, and shelter) is the person to be processed.	

	② Application Method	15	する	My child is in a foster home, what should I do?	The director of the facility in which the applicant is admitted applies for the program, so there is no need for the guardian to apply for it.	
	③ Identification document	1	する	What documents are required for the application?	Copies of identification documents of the subject and the applicant are required. Identification documents are official documents that can verify the name, address, and date of birth of the applicant, and must be valid and within the expiration date. Specifically, it can be the front page of a My Number card, a certificate of residence, a health insurance card, etc. For details, please check the Osaka Prefectural Government's website for this program.	
	③ Identification document	2	する	What kind of identification documents are available?	Please refer to the Osaka Prefectural Government website. If there has been a change of address, you will also need to provide proof of the change (e.g., the back of the certificate). My number card (front side) Driver's license Resident card Special Permanent Resident Certificate Medical insurance card (Please mask the symbol, number, etc.) Certificate of receipt of public assistance Medical examination ticket for a child under the Child Welfare Law Certificate of Residence (which includes the head of the household and the relationship to the head of the household, and does not include the applicant's personal number). (The certificate must be issued on or after the date of application.) Certificate approved by the Governor	
	③ Identification document	6	する	Can I use the notification card of my personal number as an identification document?	Notification cards cannot be used. *Because it contains my number (personal number). The use and collection of My Number is restricted by law and cannot be used for this project.	
	③ Identification document	8	する	Can I use my student ID card as an identification document?	It cannot be used. (Student ID cards are not considered competent proof of address.)	
	③ Identification document	10	する	Do I need a certificate of residence with my number on it?	Not required. By law, we cannot receive your personal number (my number) here. Please submit a residence certificate (with the personal number) that does not include the personal number, or if it does, please black out the personal number. The residence certificate must include the head of household and the relationship to the head of the household, and must not include the personal number. The date of issue must be on or after the application start date.	
	④ Benefit goods	1	する	Can I choose the rice?	(In the case of the grocery selection page) Only the items listed on the page are available. (When redeeming at a store with "Rice PAY Osaka (rice coupon)") White rice, brown rice, sprouted rice, and other rice (excluding cooked rice). Grain rice is not accepted. *Mochi rice and brand rice are acceptable.	
	④ Benefit goods	6	する	How can I find stores where I can use "Rice PAY Osaka (Rice Coupon)"?	You can check the Osaka Benefit Goods website.	

	④ Benefit goods	8	する	Where can I use “Rice PAY Osaka (rice coupon)”?	It can be used at any store registered for the digital “Rice PAY Osaka (Rice Coupon)” in Osaka Prefecture. You can check it on the website for receiving benefits.	
	④ Benefit goods	9	する	Is it possible to add cash to my “Rice PAY Osaka (rice coupon)” to redeem rice that exceeds the remaining balance of the coupon?	This is possible if the shortfall is additionally covered by cash or other means.	
	④ Benefit goods	10	する	Can I find out before I apply what kind of food items other than rice are available?	It cannot be confirmed prior to application. You can check it on the Grocery Selection page which will be notified after the benefit decision is made.	
	④ Benefit goods	12	する	What is “Rice PAY Osaka (rice coupon)”?	This is an electronic coupon that utilizes the regionPAY app. You will be able to download and use the app on your smartphone or other device.	
	④ Benefit goods	15	する	When does the “Rice PAY Osaka (rice coupon)” expire?	Regardless of the date of application, the deadline is Thursday, August 31, 2023.	
	④ Benefit goods	19	する	Can I use the “Rice PAY Osaka (rice coupon)” on the grocery selection page?	Cannot be used. Rice PAY Osaka (Rice Coupon)” can only be used at registered stores handling “Rice PAY Osaka (Rice Coupon)” in Osaka Prefecture.	
	⑤ How to set up e-mail	1	する	How to set up your docomo smartphone to receive specified domains	https://www.docomo.ne.jp/info/spam_mail/spmode/domain/	
	⑤ How to set up e-mail	2	する	How to set up your au smartphone to receive specified domains	https://www.au.com/support/service/mobile/trouble/mail/email/filter/detail/domain/	
	⑤ How to set up e-mail	3	する	How to set up your softbank smartphone to receive specified domains	https://www.softbank.jp/mobile/support/mail/antispam/email-white/	